



# QUALITY POLICY

T-ISS the 'Organisation' aims to provide defect free goods and services to its customers on time and within budget. T-ISS' vision and mission is to become a global leading "Safety Sign and Safety Equipment supplier and designer", who supplies quality approved products and services.

The Organisation operates a Quality Management System that has gained ISO 9001 : 2015 certification, including aspects specific to the design and distribution of safety items to worldwide Safety Standards for the correct supply and development of tapes and related safety products.

The management is committed to:

1. Develop and improve the Quality Management System
2. Continually improve the effectiveness of the Quality Management System
3. The enhancement of customer satisfaction

The management has a continuing commitment to:

1. Ensure that customer needs and expectations are determined and fulfilled with the aim of achieving customer satisfaction
2. Communicate throughout the Organisation the importance of meeting customer needs and legal requirements
3. Establish the Quality Policy and its objectives
4. Conduct Management Reviews of the effectiveness of the implementation of the Quality Management System
5. Ensure the availability of resources

The structure of the Quality Management System is defined in this Quality Manual.

All personnel understands the requirements of this Quality Policy and abide with the contents of the Quality Manual.

In addition to all Shipping industry legislation and regulations, the Organisation complies with all legislation and regulations specifically related to its business activities. It therefore gained many different certifications like Wheelmark MED certification and United States Coast Guard approvals and several certificates from DNV, BV & ABS and QMS.

The Organisation constantly monitors its quality performance and implements improvements when appropriate.

This Quality Policy is regularly reviewed in order to ensure its continuing suitability.



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